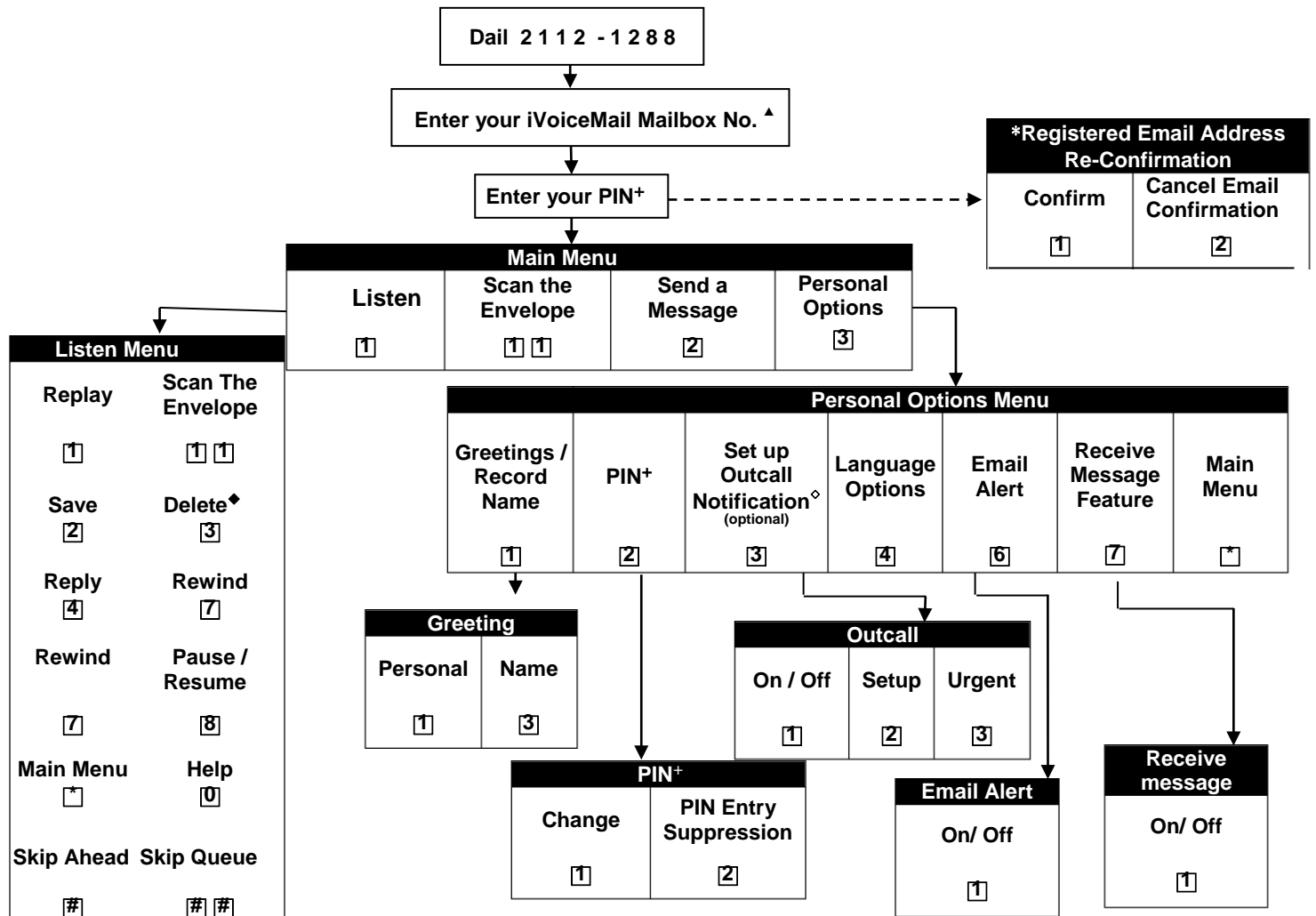


**Before you use this service, you must:**

- 1) Call 2112-1288 with your registered telephone to change your PIN<sup>+</sup> and confirm the registered email address;
- 2) Divert your incoming calls on your mobile phone to iVoiceMail Messaging Centre;

Shortcut for incoming call-forwarding<sup>◇</sup>: \* \* 004 \* 21121288 # SEND



**Smart tips for personalizing your Messaging Centre**

<p>▲ If you are using the telephone number other than the one you have registered for the service, please enter the registered mobile phone number when you call 2112-1288.</p>	<p>+The default PIN is the same as your registered mobile phone number. To protect your privacy, please change the PIN immediately upon your first login to the voicemail box. *If you have updated your email address via Hotline, you will be asked to re-confirm the newly</p>	<p>◇ <u>Tips for Call Forwarding</u> Key-in the following on your GSM handsets: **004*21121288# and SEND This command will divert calls to 2112-1288 when (1) busy, (2) not answered, and (3) unreachable. (For GSM mode only)</p>	<p><u>Shortcut for Email Forwarding</u> You may use Microsoft Outlook or POP3 to auto-forward iVoiceMail's email to other email account, then you can retrieve and listen to your voice messages anywhere, anytime.</p>
<p>◆ If you delete a message by mistake, DON'T hang up. After listening to all your new messages, press 1, your deleted message will be replayed. Voice prompts will provide you with all the information you need.</p>	<p>◇ The call alert function will be off by default. To activate, please call 2112-1288, the system will then notify you should there be new messages arrived at your mailbox.</p>	<p><u>Can I change the default telephone number / email address?</u> Yes. Customers need to call 121-000 for changing the default telephone number or email address, and HKBNES will change HK\$20 each time for either change.</p>	