

# NetTalk Internet Phone Service (Service Only) – Software Installation Guide

## Step 1

- Go to [hkbnes.net/en/support](http://hkbnes.net/en/support).
- Follow the steps below to download software client:
  - Others
  - Voice Services
  - Business NetTalk Internet Phone Service
  - Software (service only, applicable to Windows XP, Windows Vista & Windows 7)

The screenshot shows a navigation menu with icons for Broadband Network, Cloud Solutions, Data Connectivity, Data Facility, Voice Communication, System Integration, Mobile Services, and Others. The 'Others' menu item is highlighted in orange. Below the menu is a blue header for 'Voice Services' with an upward arrow icon. The main content area lists various guides and forms under several categories: Unified Communications, Fixed Line, Business NetTalk Broadband Phone Service, and Business NetTalk Internet Phone Service. The link for 'Software (service only, applicable to Windows XP, Windows Vista & Windows 7)' is highlighted with a red rectangular box.

**Others**

**Voice Services**

Unified Communications

- [IP Phone T61P User Quick Guide](#)
- [IP Phone T60P User Quick Guide](#)
- [IP Phone T65P User Quick Guide](#)
- [User Tips](#)
- [Value Added Service Quick Guide](#)
- [Value Added Service User Guide](#)
- [Communication Manager Portal User Quick Guide](#)
- [Technical Support and Trouble Shooting Guide](#)
- [Administration Portal User Guide](#)

Fixed Line

- [Value Added Service Quick Guide](#)
- [Directory Enquiry Information Update Form](#)
- [Service Amendment Form](#)

Business NetTalk Broadband Phone Service

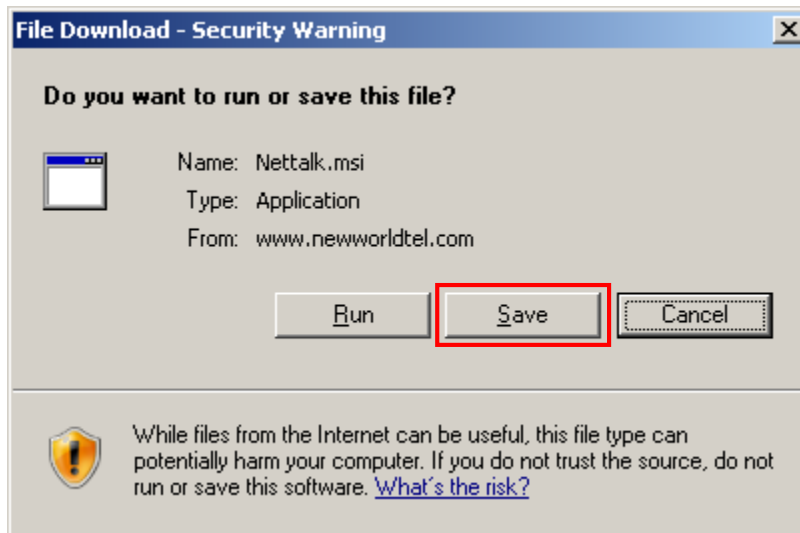
- [Value Added Service Quick Guide](#)
- [Directory Enquiry Information Update Form](#)
- [Service Amendment Form](#)

Business NetTalk Internet Phone Service

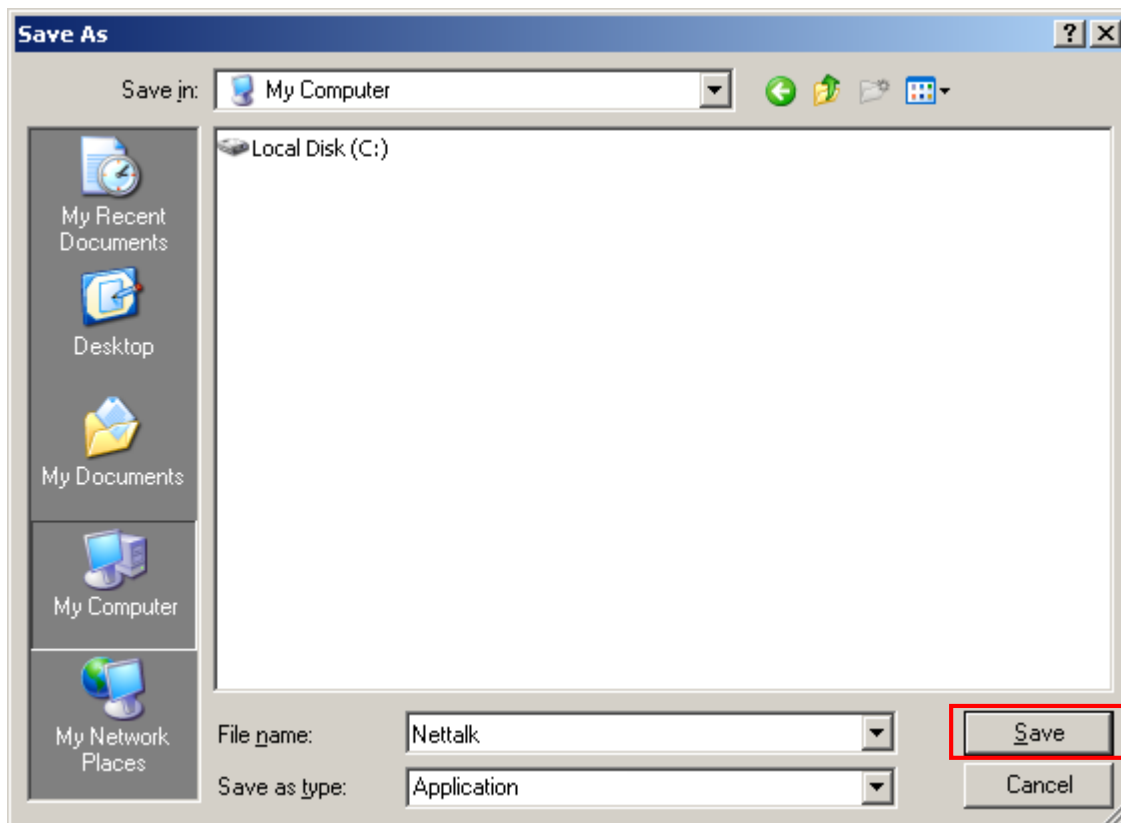
- [Software \(service only, applicable to Windows XP, Windows Vista & Windows 7\)](#)
- [User Guide \(applicable to Windows XP, Windows Vista & Windows 7\)](#)
- [Trouble Shooting Guide and User Tips \(applicable to Windows XP, Windows Vista & Windows 7\)](#)
- [Valued Added Service Access Codes \(applicable to Windows XP, Windows Vista & Windows 7\)](#)
- [Software Installation Guide \(for Service only\)](#)
- [Directory Enquiry Information Update Form](#)

## Step 2

- Click **“Save”**.

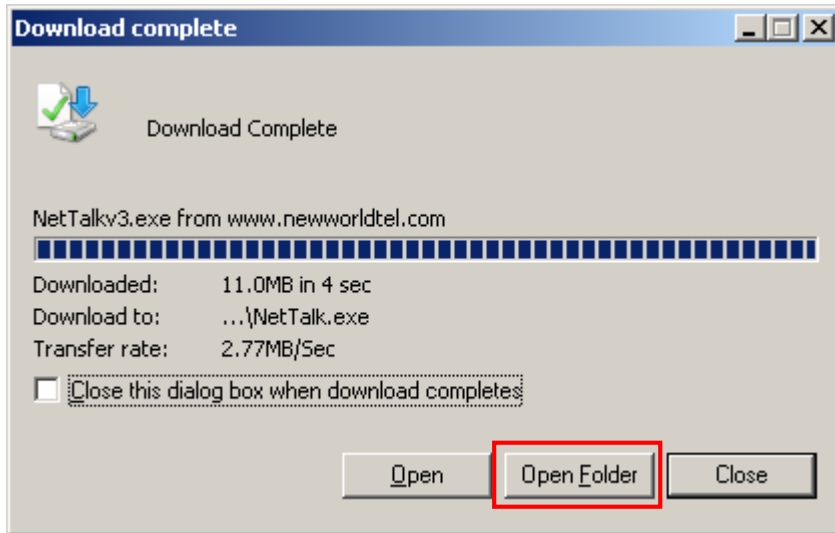


- Select the destination to save the NetTalk Internet Phone software.
- Click **“Save”** again.



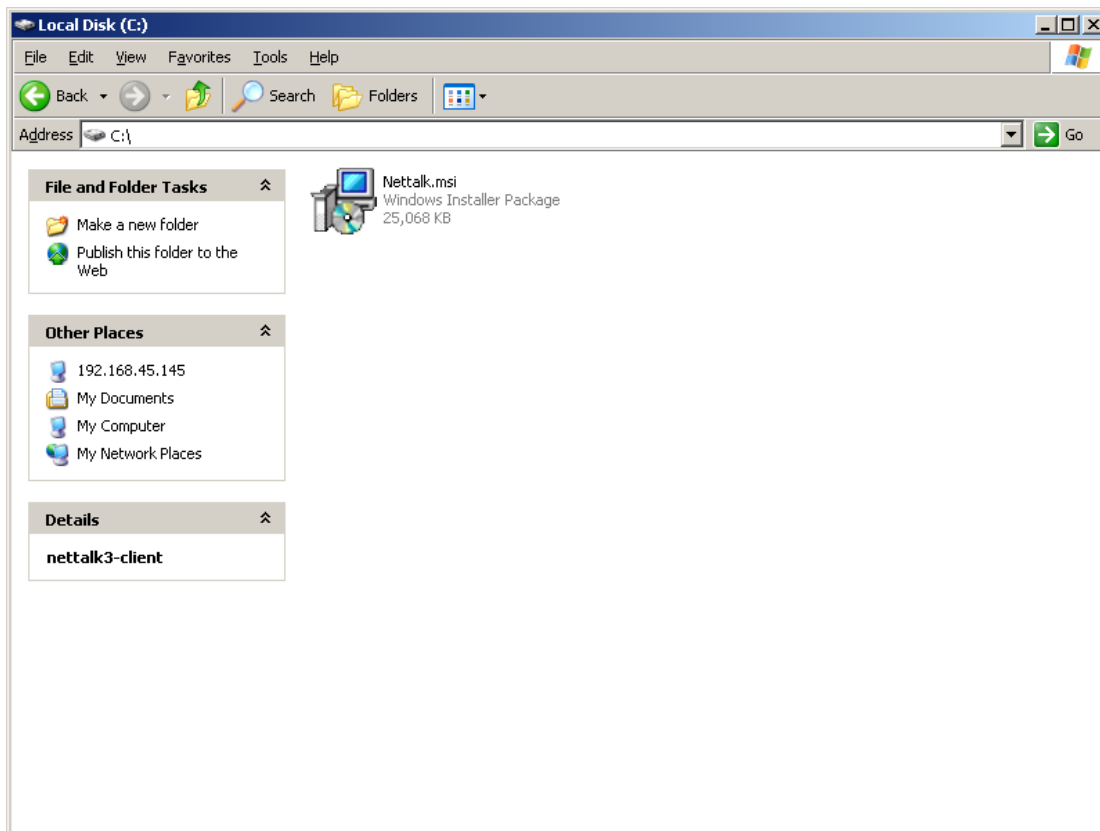
### Step 3

- When download is completed, Click “Open Folder”.



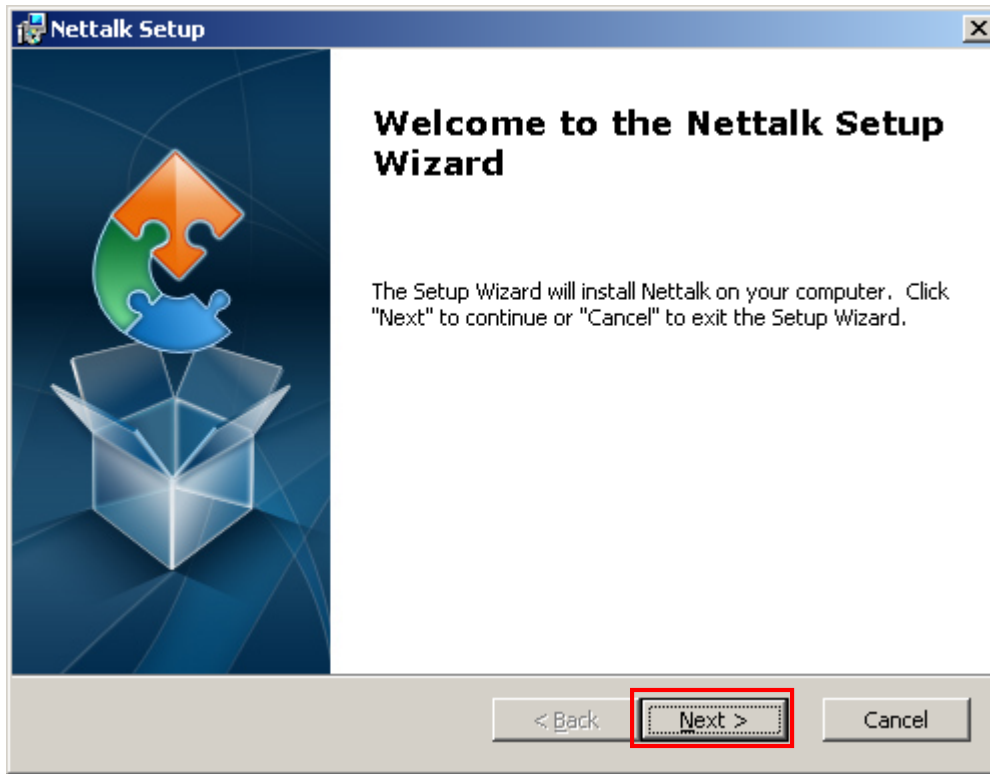
### Step 4

- Double click the icon.

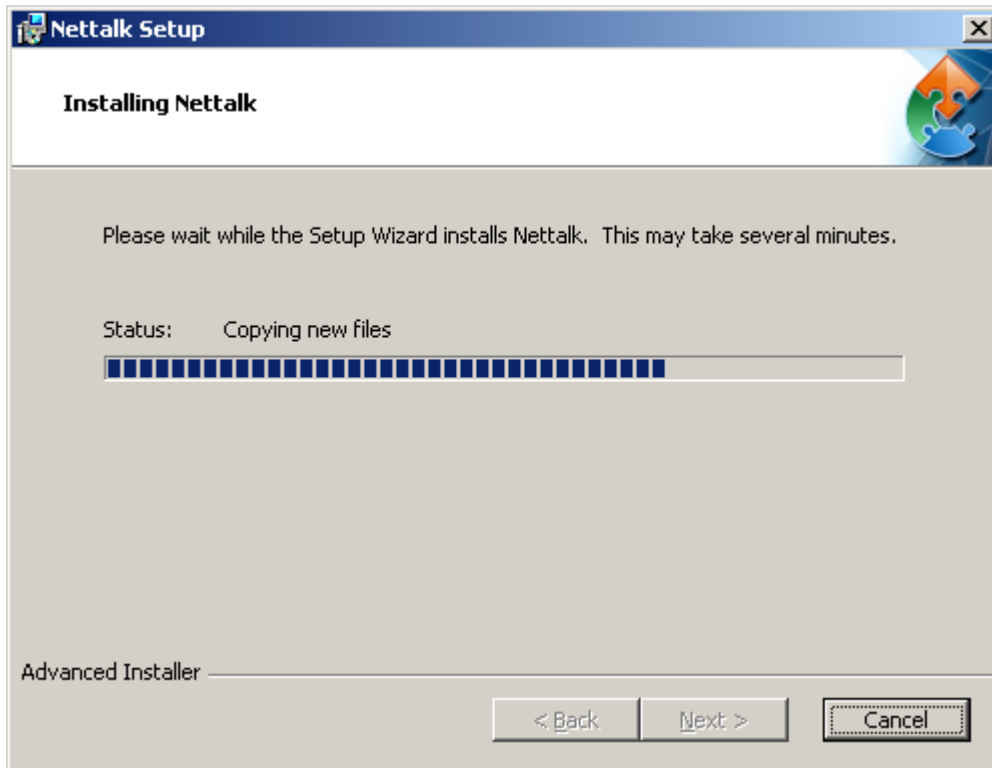
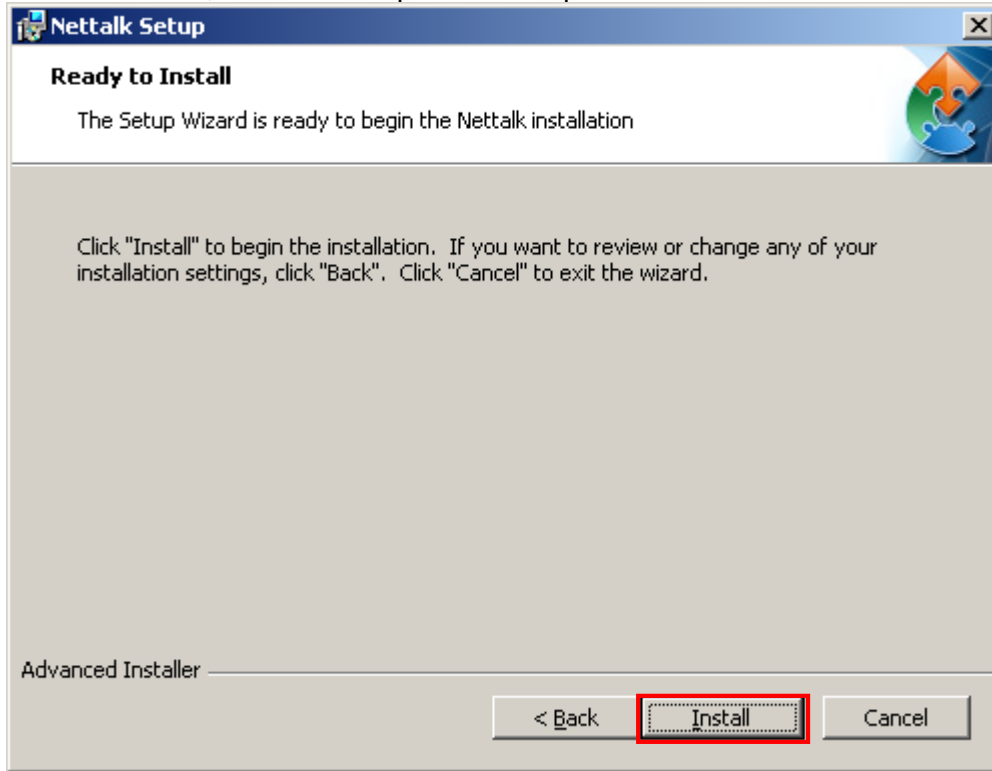


**Step 5**

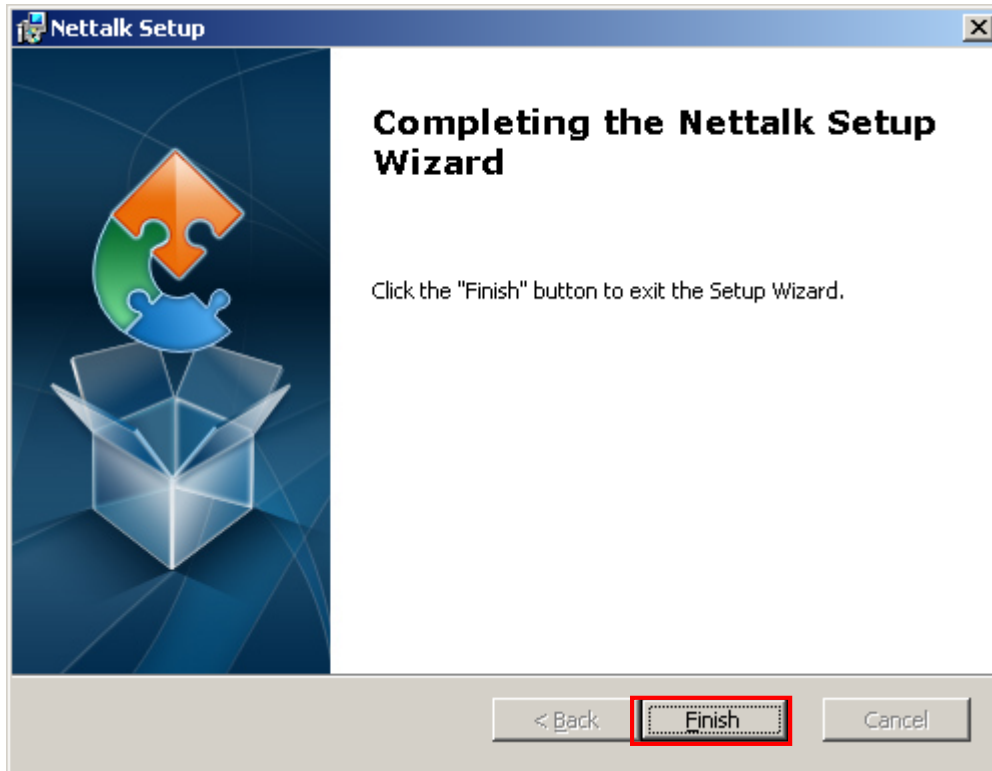
- Click **"Next"**



- Click **"Install"**, then wait the process complete.

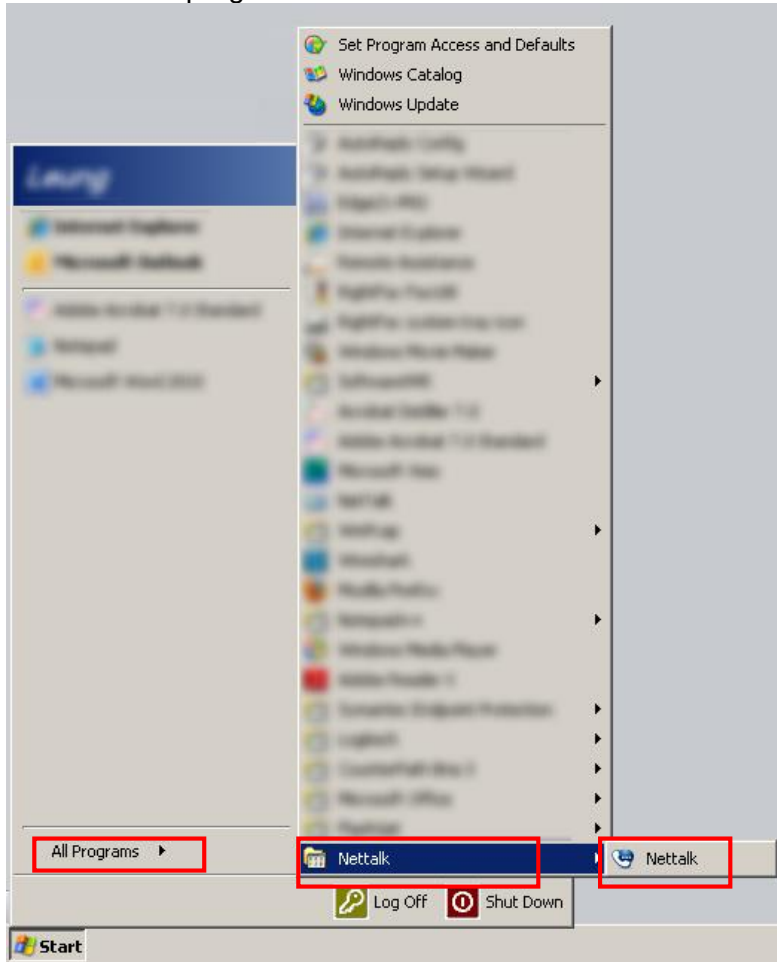


- Click **Finish** to end the installation.



**Step 6**

- Access NetTalk from Start Menu.
- Start → All programs → NetTalk → Nettalk



### Step 7

- Run the program and pop up the login page. Please login your login ID and password in the appropriately area, then click Login to start the service.

Nettalk

Menu Help Eng 繁

# Login

Login ID  @nettalk/@nettalk2

Password

Save Password

The password will be saved in this computer.  
Uncheck if logging in from a shared computer.

[First Time Service Activation](#)

Remarks:  
For Business users, First Time Service Activation is not required.

- End -