

企業方案 Enterprise Solutions

Infinite Voice

Connect without limits

Infinite Voice, leveraging cloud technology and HKBN's state-of-the-art fibre network, is an enterprise-grade hosted voice solution with a full set of cloud-based unified communications features. It can greatly minimise the upfront installation and maintenance costs through one monthly fee that includes a brand new business phone, telephone line services, all maintenance charges and value-added services. More than just a communication service, Infinite Voice extends a fixed network to the mobile network, enhancing constructive connections between people. All applications reside in the cloud, enabling clients to benefit from the latest features without establishing and maintaining communications infrastructure at different locations.



Address Your Business Needs For

No Upfront Investment	Reduce investment for telephone systems (PABX and Keyline) and phones so more capital is channelled towards business growth
No Maintenance Cost	One monthly fee includes all maintenance charges within the contract period
Scale On-demand	Highly flexible system adds new extensions as needed within a short period of time to mirror business growth
Enterprise-grade Features	Complete set of features delivers high operation efficiency such as mobility and auto-attendant functions
Carrier-grade Reliability	Located in geographic redundant, secure, carrier-grade data facilities
Evergreen	Keep phone features up-to-date without the hassle of upgrading phone equipment and software
Simple Management	Single vendor for comprehensive solutions with self-administrative portal
Manage Multi-location with Ease	Treat all locations as one centrex group for easier management

Features and Advantages

Mobility

One business number for business phones and mobile devices

Business identity is the face of every enterprise. MobileOffice is a powerful mobile app that allows calls to be made and received on a unified business number via mobile phone, offering superior convenience to users with multiple mobile devices. The featured app allows simultaneous ringing to multiple devices, so users never miss the call of a business opportunity. The Call Pull feature enables connected calls to be swapped seamlessly from a business desk phone to a mobile phone, and vice versa.



Receive Call







Both business desk phone and mobile phone will ring

→ never miss any calls for potential business opportunity

Make Call







Office number instead of mobile number will be shown on client's desk phone

→ show the business identity

Call Pull







Connected calls can be swapped between business desk phone and mobile number without disconnection anytime

Business Continuity Plan

Peace of mind without missing any important calls

When a disruption such as a power outage, cable disconnection, equipment malfunction, flooding or fire occurs, a trustworthy continuity plan and disaster recovery service help mitigate the risks of business downtime and missing any important calls. With Infinite Voice, an incoming call can be automatically and seamlessly forwarded to a designated number during an outage to maintain business operations and productivity. An outgoing call can be displayed as a business number even it is dialled from personal mobile phones.



Premium Voice Quality

Crystal clear HD Voice™ for every call and conference

Feature-rich Polycom phones offer more than twice the clarity of traditional voice over HKBN's fully symmetrical and reliable fibre network to deliver absolutely clear communication. Its high-performing HD Voice[^] of up to 7KHz simulates "face-to-face conversation" during calls, powering enterprise communications to the next level.



Scan to hear the difference:

HD Voice Call





Traditional Phone Call

between Infinite Voice use

^HD Voice is only applicable to voice call

Or visit: http://hkbnes.net/en/infinitevoice

Simple Self-administration

Easy management via multi-platform access



Workforce automation creates new capabilities for enterprises to streamline their workflow and operations. Infinite Voice offers a simple and unified service and user management solution for the web, Android and iOS. The self-administration portal allows administrators to take full control over user profile configuration and password changes; instant editing of members in hunting and pickup groups; easy management of service features for each business number; and flexible Auto-Attendant administration that enables the automatic transfers of incoming calls to a designated destination with a self-recorded greeting.

Service Plans



Standard Plan

Polycom® VVX® 300

- Backlit grayscale graphical LCD [208 x 104]
- 6 lines or speed dial keys
- HD Voice up to 7KHz on all audio paths (Speaker, Handset, Headset)



Executive Plan

Polycom® VVX® 400

- Backlit 3.5" color LCD (320 x 240)
- 12 lines or speed dial keys
- HD Voice up to 7KHz on all audio paths (Speaker, Handset, Headset)



Operator Plan

Polycom® VVX® 400

Paper Expansion Module

- Dual-color illuminated LEDs for line status
- Support 40 multifunctional line



Conference Plan

Polycom SoundStation IP 6000

- Pick up voices from up to 3.5M awav
- HD Voice up to 14kHz
- Support N-Way Conference up to 6 participants

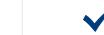
Productivity Enhancement

Phone Set Model

- Admin & User Portal (iPad/ Android/Web)
- Keyline Operation
- Boss and Secretary











Business **Continuity Plan** (BCP)

Mobility

MobileOffice App for business identity and call









control







Basic Features

- Dedicated Phone Number
- Extension Dialing
- Call Forwarding
- 3-way Conference
- Caller Display
- Call Waiting
- Call Transfer
- Do Not Disturb
- Call Log
- Corporate Directory
- Call Pickup
- Speed Dial
- Voicemail
- Voice Portal (voicemail + remote call forwarding)
- Hunting Group (1 group/company)
- HD Voice

Value-added Features (Optional)

- N-way Conference
- Additional Hunting Group
- Directed Call Pickup
- Sequential Ring
- Simultaneous Ring
- Multiline
- Auto-attendant
- Web-based Receptionist

Discover how HKBN's Enterprise Solutions can meet your business needs by contacting us at 128-1111 or hkbnes.net/en