

**客戶紀錄 CUSTOMER RECORD**

公司名稱 Company Name: (英文 English) \_\_\_\_\_ (“Customer”) (中文 Chinese) \_\_\_\_\_ (“客戶”)  
商業登記號碼 BR No. \_\_\_\_\_ 客戶號碼 Customer No. \_\_\_\_\_ 聯絡人 Contact Person: \_\_\_\_\_  
聯絡號碼 Contact No. (電話 Tel.) \_\_\_\_\_ (傳真 Fax) \_\_\_\_\_ 電郵地址 Email Address \_\_\_\_\_

**更改客戶資料 CHANGE CUSTOMER INFORMATION (請以英文正楷填寫新地址)**

新地址 (郵寄 / 聯絡) New Address (Billing / Contact) \_\_\_\_\_  
 新聯絡電話號碼 New Contact No. \_\_\_\_\_  新聯絡人 New Contact Person (Mr/Ms/Mrs) \_\_\_\_\_  
 新流動電話/傳呼機號碼 New Mobile Phone/Pager No. \_\_\_\_\_  新傳真號碼 New Fax No. \_\_\_\_\_  
 新電子郵件信箱 New E-mail address \_\_\_\_\_

**更改IDD 009資料 / CHANGE IDD 009 INFORMATION**

更改電話線資料 Change IDD 009 Line Information / 登記流動電話號碼 Add Mobile Phone No.  
 (增加 Add) 1. \_\_\_\_\_  (增加 Add) 2. \_\_\_\_\_  
 (取消 Delete) 1. \_\_\_\_\_  (取消 Delete) 2. \_\_\_\_\_

**更改密碼資料 CHANGE SECURITY PIN INFORMATION (Not applicable to mobile phone)**

電話號碼 Line no. 1 \_\_\_\_\_  更改 account code (由 Existing) | | | | (轉為 Change to) | | | |

**更改009香港通資料 CHANGE 009 HONG KONG CONNECT INFORMATION 009香港通號碼 009 Hong Kong Connect No. \_\_\_\_\_**

海外電話號碼 Designated overseas telephone number \_\_\_\_\_  
 重設密碼 Reset PIN 指定來電號碼以作重設密碼 Calling Line Identification (CLI) Telephone number for Reset PIN \_\_\_\_\_  
 申請附屬卡 Application for Supplementary Card: 公司名稱 Company Name \_\_\_\_\_ 商業登記號碼 BR No. \_\_\_\_\_

**更改繳費方法 CHANGE PAYMENT METHOD  銀行自動轉賬 # Bank Autopay #  其他繳費方法 Other Payment Methods \_\_\_\_\_**

**更改賬單格式 CHANGE INVOICE FORMAT**

Account Code Invoice – By time (A)  Account Code Invoice – By time with page break (B)  Account Code Invoice – By line (C)  Account Code Invoice – By time with page break (D)  
 Line Grouping Invoice (G)  Line Grouping Invoice – with page break (H)  Line break Invoice (L)  Summary Invoice (N)  
 Standard Invoice (Y)  Time Sequence Invoice (T)  Soft Billing \$328

**更改賬單日期 CHANGE INVOICE DAY (Please specify the invoice day) 由 Existing \_\_\_\_\_ 轉為 Change to \_\_\_\_\_**

**申請暫停或重開服務 APPLICATION FOR SERVICE RECONNECTION / TERMINATION**

IDD 009 | \_\_\_\_ | \_\_\_\_ | \_\_\_\_ |  009 香港通號碼 009 Hong Kong Connect No. | \_\_\_\_ | \_\_\_\_ | \_\_\_\_ |  
 服務終止 Service Termination 日期 Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_  服務重開 Service Reconnection 日期 Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
指定來電號碼 (以作服務重開) Calling Line Identification (CLI) Telephone number for Service Reconnection \_\_\_\_\_

**其他服務 OTHER SERVICES**

重印收據 Re-print Receipt \_\_\_\_\_ | \_\_\_\_\_  重印賬單 Re-print Invoice \_\_\_\_\_ | \_\_\_\_\_  
(收據號碼 Receipt No.) (月 Month) (服務費每份 \$10 Service Fee \$10 per copy) (賬單號碼 Invoice No.) (月 Month)  
 增加/ 減少 Increase / Decrease Preset Usage Level \_\_\_\_\_

**更改收取香港寬頻企業方案資料語言 CHANGE RECEIVE INFORMATION LANGUAGE  中文 Chinese  英文 English**

**更改話音通訊語言 CHANGE VOICE COMMUNICATION LANGUAGE (only for IDD)  廣東話 Cantonese  英文 English  普通話 Mandarin**

ManagedBiz 網上服務管理系統 ManagedBiz online service management portal  
電郵 (將用作管理賬戶的登入名稱) Email address (will be used as login name of Admin account): \_\_\_\_\_

備註 Remarks: \_\_\_\_\_

# 貴公司必須填妥「直接付款授權書」並將之交回專責 貴公司的客戶經理。當收到 貴公司之授權書後，銀行需要約六至八星期處理有關之申請。  
# Please complete our "Direct Debit Authorization Form" and submit to your designated Account Manager. Upon receipt of your authorization form, it will take approximately 6-8 weeks for the bank to process your application.

**客戶聲明 Customer's Declaration**

本公司茲授權香港寬頻企業方案有限公司 (“香港寬頻企業方案”) 決定上述申請的生效日期及時間。本公司確認及同意以上資料為正確無誤及完整。本公司代表已閱讀過 (或：香港寬頻企業方案之銷售代理已向本公司代表解釋) 此表格的內容及條款而本公司確認接受該些內容及條款。無論本公司是否親自使用 IDD 009 / 009 香港通服務，或該項服務在未經本公司授權、知悉或同意的情況下被使用，本公司均同意負責所有 IDD 009 / 009 香港通服務之費用。

We hereby authorize HKBN Enterprise Solutions Limited (“HKBNES”) to effect the above application on such date and time as shall be determined by HKBNES. We confirm and agree that the above information is correct and complete. We confirm that we have read (or have been explained by HKBNES's sales agent of) the terms set out above and hereby confirm our acceptance thereof. We shall be solely liable for all charges incurred in respect of the use of the IDD 009 / 009 Hong Kong Connect service regardless of whether we personally used such service or whether such service was used without our authority, knowledge or concern.

Authorized Signature with Company Chop  
獲授權簽署及公司蓋印

日期 Date

**備註 Remarks:**

- 不成功申請人提供的所有文件、影印本及文字資料將不會退還並於通知申請不成功後 30 天內銷毀。
  - 為保障客戶之利益及避免客戶因未經授權之第三者使用而蒙受損失，香港寬頻企業方案將會定期作出賬戶普查，並將已有一段時間沒有使用之 IDD 009 或 009 香港通賬戶自動轉為「暫停使用」狀態。若貴公司對有關安排有任何疑問，請致電專責貴公司的客戶經理或商業客戶服務熱線 128 180 查詢。
  - 如貴公司欲停止使用 IDD 009 / 009 香港通服務，請以書面通知本公司。
- All documents, copies and written materials provided by unsuccessful applicant will not be returned and will be destroyed within 30 days after notification of unsuccessful application.
  - For the sake of customer benefit and to protect customers from possible loss arising from unauthorized use by a third party, HKBNES will regularly review customer accounts and automatically change those inactive IDD 009 / 009 Hong Kong Connect accounts which have not been used for a long period to the status of "temporary suspension". Should you have any queries regarding the above arrangement, please contact your designated Account Manager or our Business Customer Service Hotline on 128 180.
  - Please submit a written request if you intend to terminate IDD 009 / 009 Hong Kong Connect service(s).

**條款及細則 Special Terms & Conditions:**

- 香港寬頻企業方案保留權利於任何時候:
  - 更改月費或取消任何優惠；及/或
  - 將客戶轉移至其他更合適的服務
 香港寬頻企業方案將以書面通知客戶有關上述變更，而客戶於獲通知後繼續使用服務則該些變更即對客戶具約束力。
- 香港寬頻企業方案可能聯絡客戶，提供其他產品或服務資料。如客戶不欲獲得該等資料，請致函香港寬頻企業方案。香港寬頻企業方案將停止使用客戶的個人資料作此等用途，並不收取任何費用。
- 客戶確認所接受之服務受香港寬頻企業方案的一般條款與細則約束 (請參閱: [hkbnes.net/tnc/T&C\\_Chi.pdf](http://hkbnes.net/tnc/T&C_Chi.pdf))，而香港寬頻企業方案可不時作出修改並無須作另行通知。
- 客戶同意香港寬頻企業方案有權委任及/或任用香港寬頻及/或其他第三方服務供應商向客戶提供任何或全部服務、售前及售後服務，包括但不限於推廣、提供設備、發送賬單，客戶服務及代收款項及其他客戶賬戶相關等服務，如適用。
- HKBNES reserves the rights:
  - to change the tariff for monthly rental or cancel any discount; and/or
  - to transfer Customer to more suitable alternative service
 at any time upon giving notice in writing and such revision shall be binding on Customer if Customer continues to use the service after the notice.
- HKBNES may contact customer to provide their corresponding products and services information. If customer does not wish to receive such information, please write to HKBNES who will then cease to use customer's personal data for such purposes without any charge.
- Customer acknowledges that acceptance of the service shall be subject to the General Terms and Conditions of HKBNES (please visit: [hkbnes.net/tnc/T&C\\_Eng.pdf](http://hkbnes.net/tnc/T&C_Eng.pdf)), which may be amended from time to time by HKBNES without notice.
- Customer agrees that HKBNES may appoint and/or engage HKBN and/or any other third party provider(s) to provide any or all services, pre-sale and after-sale services to Customer, including but not limited to marketing, provision of equipment, invoicing, customer services, collection of payment and other Customer's account related services if applicable.

此欄由香港寬頻企業方案填寫 For Office Use Only	
PD&M Form	
ID: IHKCB00160206/AB	
CN:	
Service Charge	Attached Pages:
Sales Name:	Sales ID:
Sales Contact Tel. No.:	
Sales Fax No.:	Dealer ID (if any):
Dept:	Invoice Format:
Bank A/C / Credit Card No.:	
Handled By:	Verified By:

商業客戶服務熱線  
Business Customer Service Hotline

128 180

商業客戶服務傳真  
Business Customer Service Fax

3999 7558