



企業方案  
Enterprise Solutions

# IDD007 Calling Card and Home Direct Service User Guide

(Version 2.0)

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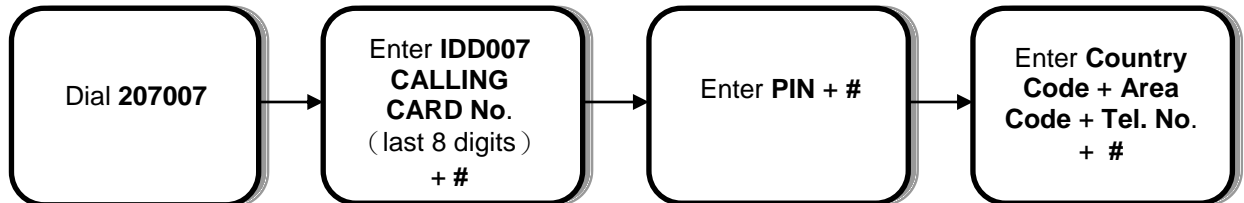
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### 1. How to Make an IDD007 – Calling Card Call

#### 1.1 Outbound Calls from Hong Kong

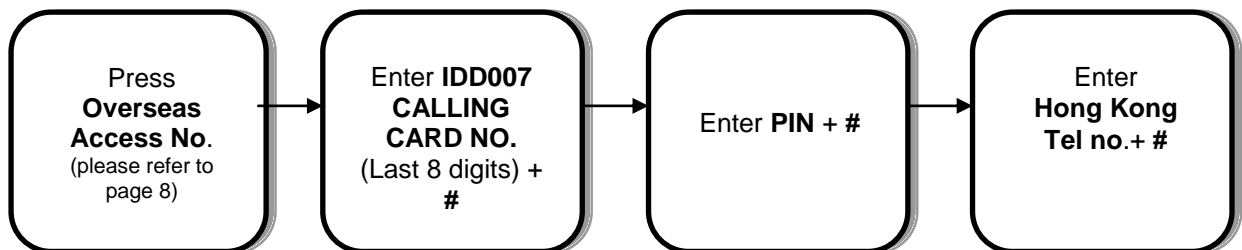
You may make an IDD007–CALLING CARD call from any touch tone phone.



*Note: Press # for faster connection*

#### 1.2 Home Direct – Inbound Calls to Hong Kong

You may make an IDD007–CALLING CARD call from overseas to Hong Kong by using the Home Direct service.

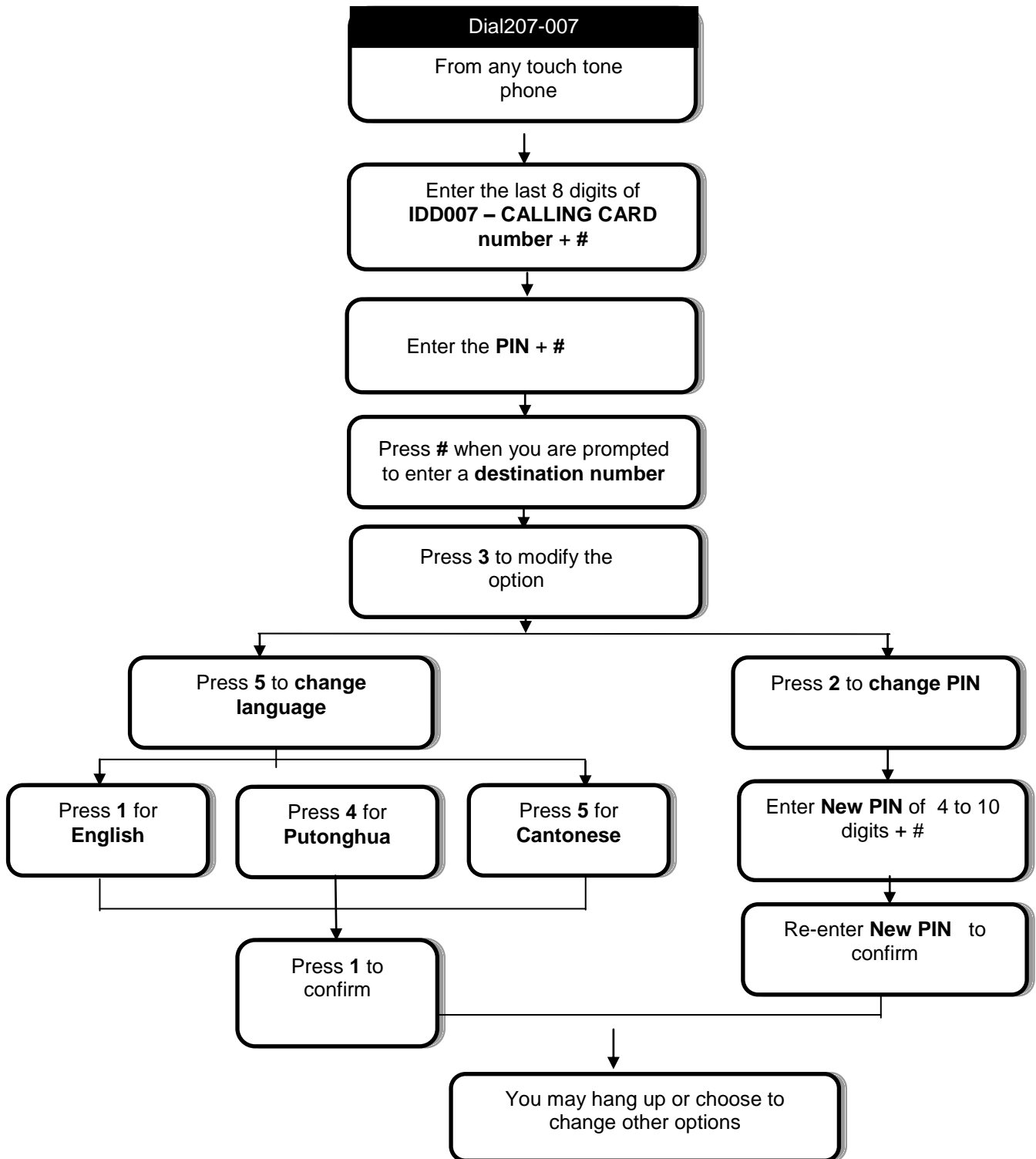


*Note: Press # for faster connection*

#### Remarks:

- You can press “\*” to re-enter your IDD007–CALLING CARD number, PIN or destination number if you have made a wrong entry.

## 2. Change of PIN and Prompt Language



*Note : After each entry, there will be voice prompts to indicate the next step.*

### 3. Tips

#### 3.1 For Usage

- Some privately operated telephone services, such as hotel telephones, may levy additional surcharges for the use of the overseas access number, please check before use.
- Payphones in some countries may require coins to initiate a calling card call.
- You can program your IDD007–CALLING CARD number and PIN into your personal computer to transmit data and facsimile. Please refer to your communication software manual for detailed instructions.

#### 3.2 For Security

- Please keep your PIN confidential to avoid unauthorised usage of your card.
- Please do not keep the PIN and card/card number together.
- After making phone calls from public payphones, please make sure the input IDD007
- CALLING CARD number and PIN was cleared on the display panel. This can be done through hanging up the phone and then lifting up the handset again to dial a few digits.

### 4. Home Direct Overseas Access Number Table

Countries/ Regions	Overseas Access Number
Australia	0011-800-20700-700
Austria	00-800-20700-700
Belgium	00-800-20700-700
Canada	011-800-20700-700
China	1088599 (for China Unicom Fixed Network)
	10828599 (for China Telecom Fixed Network)
Finland	990-800-20700-700
France	00-800-20700-700
Germany	00-800-20700-700
India	85237
Indonesia	00-180-30174694
Ireland	00--800-20700-700
Italy	800-870915
Japan *	010-800-20700-700
Korea Republic (South)	001-800-20700-700
Malaysia	00-800-20700-700
Netherlands	00-800-20700-700
New Zealand	00-800-20700-700
Philippines	10665852
Singapore	8000-852-941
Sweden	00-800-20700-700
Switzerland	00-800-20700-700
Taiwan	00-8001126266
Thailand	001-800-852-8888
United Kingdom	00-800-20700-700
U.S.A.	1-888-4042619

(\*) *The access numbers:*

- 001-010-800-20700700
- 0061-010-800-2070070
- 0041-010-800-20700700
- 0033-010-800-20700700

*are also available for Home Direct service from Japan to Hong Kong as well.*

**IDD007 service is provided by HKBNES HK Limited, information in this User Guide is subject to change without notice to the user**