

Mobile Services - Value Added Service User Guide (applicable to customers subscribed Local Service Plans):

Features / Services	Quick Access Code / Content
Call Waiting ^{1,2}	To Activate : * 43 # Send To Cancel : # 43 # Send
All Call Forwarding	To Activate : * * 21 * Forwarding Phone Number # Send To Cancel : # # 21 # Send
Busy Call Forwarding	To Activate : * * 67 * Forwarding Phone Number # Send To Cancel : # # 67 # Send
No Answer Call Forwarding	To Activate : * * 61 * Forwarding Phone Number # Send To Cancel : # # 61 # Send
Unreachable Call Forwarding	To Activate : * * 62 * Forwarding Phone Number # Send To Cancel : # # 62 # Send
Call Forward Cancellation	To Cancel : # # 002 # Send
Per Call Blocking	Press 133 「 Phone Number 」 Send
Caller Display ³	➤ Caller display has active be default setting
Conference Call ^{2,4}	➤ Conference call has active be default setting ➤ Conference Call is applicable to certain handset models only
Voice Mail ⁵ (via customer's handset) 1. Retrieve voice mail in HK 2. Retrieve voice mail from overseas ⁶	Press 138 Send Press * 131 * 138 # Send
Local data and local voice airtime usage check via SMS ⁷	Press * # 123 # Send
IDD 001	Press <input type="text" value="0"/> <input type="text" value="0"/> <input type="text" value="1"/> or <input type="text" value="+"/> , then input the <input type="text" value="Country Code"/> , <input type="text" value="Area Code"/> and the <input type="text" value="Tel. No."/>
Remote Call Forwarding	Call hotline 3493-9292, follow instructions to select language, enter mobile number and password To Enable Remote Call Forwarding to Another Number : Press 1 To Enable Remote Call Forwarding to Voice Mail : Press 2 To Cancel Remote Call Forwarding : Press 3 To Change Password : Press 4

Remark:

1. Call Waiting allows customer to answer other calls in the middle of a phone conversation. A distinctive beep tone will alert customer when someone else is calling while on the phone.
2. Airtime charge will be incurred for all calls that customer has made.
3. The service cannot display caller's information in the case of call from public; or call from some connecting networks including calls from overseas networks; or caller chooses not to display his/her number.
4. Customer can follow mobile device instruction for Conference Call setting. Customer can connect up to 5 lines simultaneously via

Conference Call service.

5. The voicemail box can store up to 10 messages, each one can be up to 60 seconds long and kept for three days.
6. Retrieve voice mail from overseas will be charged according to the tariff of Roaming service.
7. The usage record are for reference only, please note that the usage record may be different from the actual usage consumption. Your basic usage (if applicable) has not been deducted from the usage record yet, please refer to your corresponding statement for the actual usage consumption and charge.
8. The above features / services are applicable to customers with HKBN Mobile Services supported by SmarTone network.