

Cloud Recording

雲端電話錄音服務

Call recording service with advanced cloud technology

採用先進雲端技術的電話錄音服務

HKBN Cloud Recording uses advanced cloud technology to help organisations enhance the quality of their business communications, as well as achieve best practices in customer service. Organisations can adopt call recording services to comply with internal policies and external regulations

香港寬頻雲端電話錄音服務利用了先進雲端技術開發，協助企業遵從行業法規及營運守則，以電話錄音服務加強客戶服務及通訊管理，提升商業通訊質素

許多業務都需要遵從行業法規及企業營運守則，因而採用電話錄音服務，以加強客戶服務及通訊管理。有見及此，香港寬頻企業方案利用先進雲端技術開發「雲端電話錄音服務」，協助企業提升商業通訊質素

Features and Benefits

功能及優點



Unlimited Storage
無容量及數目限制

Unlimited recording storage eliminates worries over usage
無錄音數目及儲存容量限制，使用無憂



Installation-free
無須安裝

No hardware or software to install
無須安裝任何硬件或軟件



Fully Automated
自動運作

Automatic recording of incoming and outgoing calls
全自動來電及致電錄音



24 x 7 Hotline Services
全天候技術支援

Round-the-clock hotline for technical support and after-sales customer services

24小時熱線，提供技術支援及售後服務

Incoming Call Recording • 來電錄音



Outgoing Call Recording • 致電錄音



Data Security is the First Priority 數據安全至上



Data Encryption 錄音檔案加密

All recordings are encrypted with AES 256-bit algorithm.

所有錄音檔案都經過AES 256位元加密處理。



Secure Communication 錄音檔案加密傳送

Data communication between Cloud Recording Portal and the user device is protected by SSL encryption.

雲端錄音管理平台與用戶裝置間的數據傳送受SSL安全協定加密保護。



Fingerprint Verification 檔案指紋核對

Recorded file will be verified if its content has been modified by any party.

驗證錄音是否曾被修改。

Discover how HKBN Enterprise Solutions can meet your business needs by contacting us at 128-1111 or hkbnes.net/en

請即致電 128-1111 或瀏覽 hkbnes.net/en，了解香港寬頻如何配合您的業務發展需要，為您度身訂造企業方案。

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to HKBN's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

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