

# Cloud Monitoring

## 雲總管

Streamline IT infrastructure management by cloud-based unified network and cloud performance monitoring solution

揉合雲端技術的統一網絡及雲端效能監控方案 讓IT基建管理更具效率

Organisations possessing on-premise IT infrastructure and adopting cloud services may encounter challenges like managing complicated infrastructure effectively and performing troubleshooting across platforms

Cloud Monitoring simplifies management by facilitating organisations to monitor the performance and healthiness of their IT infrastructure in multiple locations or cloud environment with a unified service platform

擁有各種IT基建以及採用雲端服務的機構都可能要面對管理複雜基建，及於跨平台環境進行故障檢修等挑戰

「雲總管」網絡監控服務能讓機構利用統一服務平台，監控多個不同地點或建於雲端的IT基建，掌握其效能和健康狀況，從而簡化管理

## Features and Benefits

### 功能及優點



#### Simple Management 監控項目一目了然

Simplifies infrastructure monitoring management with centralised sources in only one screen

於一個用戶畫面中顯示多個監控項目，簡化基建監控管理



#### Instant Monitoring 實時監控

Instant alert of abnormalities with specific information to enhance speed of troubleshooting

實時取得異常情況通報及明確資訊，提高故障檢修速度



#### Wide-ranging Device Support 支援常見設備

Monitoring service supports IT equipment of common brands and HKBN FibreCloud

網絡監控服務能支援各種常見IT品牌的設備及香港寬頻的 FibreCloud 雲端服務

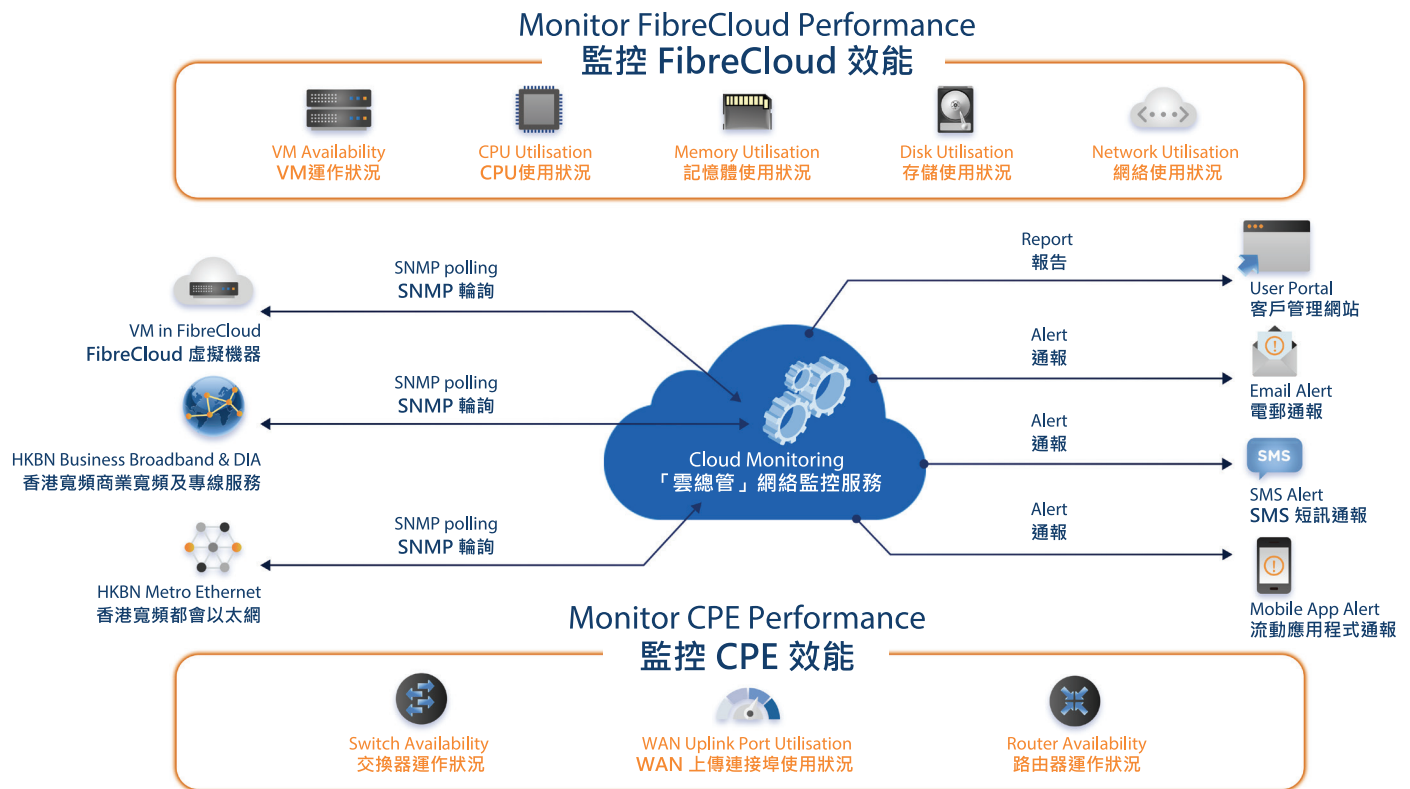


#### Scale On-demand 按需要擴展

Scalable platform allows adding equipment and virtual machines (VM) for monitoring at anytime

高擴容性平台可隨時增加受監控的設備及虛擬機器 (VM)

### Cloud Monitoring workflow 雲總管的工作



### Comprehensive Monitoring Solution 全面的監控方案

- Availability and utilisation monitoring of customer-premises equipment and FibreCloud virtual machines (VM)  
監控客戶設備和FibreCloud虛擬機器的運作和使用狀況
- Web portal with dashboard clearly displays alert summary, utilisation and availability  
客戶管理網站設有主儀表板，清晰顯示警報摘要、使用率及運作狀況
- iOS and Android compatible mobile app  
流動應用程式支援iOS和Android手機
- Service access control: Account Admins & Read-only Users  
服務存取控制：帳戶管理員和唯讀用戶
- Alert notifications by SMS, email & mobile app pop-up<sup>1,2</sup>  
透過SMS短訊、電子郵件及流動應用程式彈出式提示作通報<sup>1,2</sup>
- Automatic monthly reports  
每月自動報告
- Monitoring data retained for up to 12 months<sup>3</sup>  
監控數據保存期長達12個月<sup>3</sup>
- Optional trend forecast projection for VM monitoring  
可提供虛擬機器（VM）監控之趨勢預測服務

#### Remarks 備註:

- 1 Availability of SMS alert is subject to the performance of user's mobile network.  
能否接收SMS短訊需視乎用戶的流動網絡狀況。
- 2 Using Cloud Monitoring service's mobile app requires stable Wi-Fi or Internet connection which may incur data charge by user's mobile operator.  
使用「雲總管」網絡監控服務流動應用程式需要穩定的Wi-Fi或互聯網連接，用戶可能因此須向流動網絡商支付數據費用。
- 3 Customer's data will be removed and cannot be recovered if the service is terminated or suspended.  
如服務被終止或暫停，客戶的數據將會被刪除而不能恢復。

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